



Memorial Pet Lodge

Pet Taxi Form

Staff Use Only

Evaluation Date: _____

Application Complete: _____

Liability Waiver Signed: _____

Vaccinations Verified: _____

Permission to Transport

This is permission to transport to and from the following facility/facilities _____

One-time only

Date: _____

Recurring Basis

Owner Signature: _____ **Date:** _____

A copy will be kept on file with MEMORIAL PET LODGE and a copy will be given to each facility that your pet will be transported to by MEMORIAL PET LODGE.

PET TAXI SERVICE AGREEMENT

WHAT YOU CAN EXPECT FROM MEMORIAL PET LODGE

- This signed agreement allows MEMORIAL PET LODGE to provide future service without additional signed agreements from the client named below _____.
- The terms of this document apply to all pets owned by the client, including any and all new pets that the client obtains on or after the date this document was signed, at any and all locations the owner designates for service.
- MEMORIAL PET LODGE agrees to provide services in a manner that is trustworthy, caring and dependable.
- MEMORIAL PET LODGE agrees to remain fully insured and bonded through PSA or comparable entity.
- MEMORIAL PET LODGE is not responsible for any damage or loss to property of the client or others unless such damage is caused by the negligence of MEMORIAL PET LODGE.
- MEMORIAL PET LODGE accepts no responsibility for security of the premises or loss if other individuals have access to the home during the term of this agreement.
- MEMORIAL PET LODGE reserves the right to end service at any time that a pet poses a danger or threat to the safety or health of itself, other pets, other people or Employee/Owner of MEMORIAL PET LODGE.
- MEMORIAL PET LODGE agrees to discuss any and all concerns with client within 24 hours of return after service.
- In the event of an emergency MEMORIAL PET LODGE will make every attempt to contact the client. If emergency Veterinarian care is needed the client authorizes MEMORIAL PET LODGE to obtain those services. MEMORIAL PET LODGE will not be responsible for additional charges for emergency care unless care was needed due to the negligence of MEMORIAL PET LODGE
- MEMORIAL PET LODGE will not be liable for the injury, disappearance, death, or fines of any pet(s) with unsupervised access to the outdoors.
- MEMORIAL PET LODGE will not be liable for any injury caused by client's pet(s) to other people or animals unless due to the negligence of MEMORIAL PET LODGE
- MEMORIAL PET LODGE will NOT transport vicious or fractious animals!!! Small pets with big attitudes must be crated before MEMORIAL PET LODGE arrival.
- Your voicemail or email requests will receive a response by MEMORIAL PET LODGE to confirm reservations within 24 hours.

- Pet taxi service begins at the time of arrival to pick up your pet(s) and ends when we drop off your pet(s) at the final destination. Hourly rate of \$25 applies with 1 hour minimum (most local taxi trips will run \$25 unless it is a stay and wait) and each additional hour prorated to the ¼ hour. This fee includes two pets each additional pet is an extra \$5 per pet. Client will receive a time sheet with receipt.

WHAT MEMORIAL PET LODGE EXPECTS FROM YOU

- The client will agree to schedule a meet and greet with MEMORIAL PET LODGE prior to Pet Taxi service.
- The client will be responsible for all fees due to the Vet and/or Groomer. The client will make prior payment arrangements with these entities before MEMORIAL PET LODGE arrival date.
- The client is responsible for supplying the necessary equipment/supplies needed for the care of their pet(s) including but not limited to a sturdy well fit harness and leash, crate (if the client prefers to use their own), firmly affixed id and vaccination tags.
- The client agrees to discuss any concerns with MEMORIAL PET LODGE within 24 hours of return of service.
- The client must have legal rights to place the pet(s) in the care of MEMORIAL PET LODGE.
- The client attests to the fact that all licenses and vaccinations required by the State of Texas and are current according to the law.
- Pet Taxi fee is due at the time services are rendered. Cash or Debit/Credit Cards are accepted.
- Pet Sitting fees are due ½ down at time of booking and ½ when job is complete, and keys are returned.
- Keys and Alarm codes will be provided to MEMORIAL PET LODGE if client or other authorized person is not available for pick up or drop off of pet(s).
- Cancellations are required 24 hours ahead of time for local reservations and 48 hours ahead of time for long distance reservations. If client does not meet the cancellation requirements 25% of the fee will be charged to the client.

The Owner/Client states that he/she has read this agreement in its entirety and fully understands and accepts its terms and condition. The Owner/Client can attest that all information given in the Pet information and Client information forms are current and accurate.

Print Name: _____

Signature: _____ **Date:** _____



Memorial Pet Lodge

Liability Waiver

I, hereby certify that my dog, is in good health and has not been ill with any communicable condition in the last 14 days. I further certify that my dog has not harmed or shown any aggressive or threatening behavior towards any person or any other dog. I have read and understand the following:

1. I understand that I am solely responsible for any harm caused by my dog while my dog is at Memorial Pet Lodge, I hereby release Memorial Pet Lodge of any liability arising from my dog's attendance in daycare and/or overnight care.
2. I further understand and agree that in admitting my dog to day or overnight care, Memorial Pet Lodge's Staff have relied on my representation that my dog is in good health and has not harmed or shown any aggressive or threatening behavior towards any person or any other dog.
3. I further understand and agree that Memorial Pet Lodge and their Staff and Volunteers, will not be liable for any problems that develop, provided reasonable care and precautions are followed, and I hereby release them of liability of any kind whatsoever arising from my dog's attendance at and participation in daycare.
4. I further understand and agree that dogs can sometimes receive minor cuts and scratches at daycare and any problems that develop with my dog will be treated as deemed best by Staff and Volunteers of Memorial Pet Lodge at their sole discretion, and that I assume full financial responsibility for any and all expenses involved.
5. I further understand and agree that, in the event of an emergency, Memorial Pet Lodge Staff will first attempt to contact me, the owner, seconded by an attempt to contact the emergency contact of record. Memorial Pet Lodge may also contact the veterinarian of record directly, or an emergency veterinarian, if it is determined that immediate treatment is necessary. Memorial Pet Lodge's Staff maintain sole discretion, without liability, in emergency matters. I agree to pay for all medical treatments received, including transportation to an emergency veterinary facility, promptly upon picking up my pet.
6. I further understand that all charges are to be paid in advance, or upon pick up on the day of a scheduled visit. Daycare hours are from 7:00 a.m. to 6:30 p.m. A late charge will be applied after 6:30pm and I agree to pay this charge upon arrival. I further understand that if my dog is not picked up by 7 pm, my dog will be considered an overnight guest and overnight rates will apply and I agree to pay this charge, promptly upon picking up my pet.
7. I further understand that if my dog is left at Memorial Pet Lodge for a period of 48 hours without contact from me, the owner, my dog will be considered abandoned and necessary steps will be taken to turn the animal over to the proper authorities.
8. I further understand that Memorial Pet Lodge has full permission to use my dog's photographic image in official Memorial Pet Lodge business, including: web site, newsletters, social media sites, etc. I understand that these photographic images may be used for news organizations and promotional purposes and I waive any right that I may have to inspect or approve of the way in which the photographic images may be used.

I certify that I have read and understand the policies of Memorial Pet Lodge as set forth on the preceding pages and that I have read and understand the conditions and statements of this agreement.

Signature of Owner: _____ Date: _____