



8910 Bellflower St, TX 77063 • 281-501-0926

It is important that you provide all the information below so that we have the correct contact information on file. Please note Memorial Pet Lodge uses email to send invoices and confirmation of reservations and cancellations. Please be sure to provide a valid email address. If any of the information below changes, please contact our office to update your records.

Parent Name: _____ Primary Phone #: _____ Secondary #: _____

Address: _____

Email Address: _____

Emergency Contact (other than above): _____ Emergency Contact Phone #: _____

How did you hear about Memorial Pet Lodge? _____

Pet(s) Name _____ Type (e.g. cat, dog) _____

Breed/Description _____ Birthday/Age _____

Sex: M F Spay/Neuter: Y N Estimated Weight _____

Vet Clinic _____ Vet Phone Number _____

Feeding Instructions	Medication Instructions
Allergies?	Health Issues (Past or Current)?
Morning	Morning
Midday	Midday
Evening	Evening

Food Brand/Type: _____

Where did you get your pet and how long has she/he been in your family? _____

Do you have any knowledge of your pet's past history if adopted? _____

Do you use a crate? Y N

Is your dog obedience trained? Y N Level of Training: _____

Has your dog ever climbed or jumped a fence? If yes, how high? _____

Memorial Pet Lodge fences are 7ft. Please indicate here if you would like your pet walked on a leash. Y N

Has your dog ever growled or snapped threateningly at another dog or human? Y N

If yes, explain circumstances: _____

Has your dog ever bitten another dog or human? Y N

Does your dog play with other dogs on a regular basis? Y N

Does your dog play nicely? Y N Comments: _____

Does your dog prefer to play with certain sexes or sizes of dogs? Y N If yes, which? _____

Is your pet on a monthly flea treatment? Y N If no, how do you treat for fleas? _____

Has your pet been diagnosed with any current medical condition? Y N

If yes, please describe and state whether it is contagious _____

Is your pet scared of any specific items or noises (e.g. thunder?) Y N _____

Other comments about your dog that you feel may be helpful: _____



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Pet's Name _____ Parent's Name _____

Arrive Date _____ Time _____

Depart Date _____ Time _____

Hours

Monday-Friday

7am to 11am

2pm to 6pm

Weekends, holidays, and late/early check-in/outs are by appointment only

Boarding Y N

Full Day Dog Daycare Guest Y N

Specific Daycare dates? _____

Half Day Dog Daycare Guest Y N

Personal Possessions: (Label with Pet's name)

Please Note: We do our best to take care of personal items you leave with your pet; however, we cannot be held responsible for loss or damage. We discourage leaving leashes & harnesses.

___ Collar/Leash ___ Harness ___ Crate/Carrier ___ Food ___ Medication

Bedding: Describe _____ Toys: Describe _____

Feeding/Diet:

We use Nature's Domain Beef and Sweet Potato. Use of our diet will result in a cost of \$3 per meal.

Own food ___ Memorial Pet Lodge food ___

Own food Brand: _____

Daily Feedings: (check one) 1/day 2/day 3/day Cups at each feeding: _____

If your pet runs out of its own food, you agree we may feed them Memorial Pet Lodge's dog food.

Treats/enticements:

Is your pet allowed treats? Y N

Is there anything your pet should not be fed? _____

Allergies: Y N Describe: _____

Medications: List medications to be administered, dosage & frequency

Name _____ Amount _____ Frequency _____

Name _____ Amount _____ Frequency _____

Name _____ Amount _____ Frequency _____

Please tell us anything else that will help make your pet's stay with us terrific.



- Owners agree to pay the rate for pet care provided in effect on the date pet arrives for Boarding or Dog Daycare.
- Owners understand and agree that they are solely responsible for any harm or damages caused by their pet(s) while at Memorial Pet Lodge and agree to pay for said harm or damages in full. Owners understand and agree that in admitting their pet(s), Memorial Pet Lodge has relied on their representation that their Pet(s) are in good health and has not been ill with any communicable condition in the last 30 days. Owners further certify that if their pet is a dog, their dog has not harmed or shown aggression or threatening behavior towards any person or harmed or attempted to harm other dog.
- Prior to Memorial Pet Lodge allowing any pet to stay on the premises, Owners must provide Memorial Pet Lodge with a formal vaccination record from a licensed veterinarian indicating that the vaccinations meet Memorial Pet Lodge requirements as follows: DOGS - Rabies (annual or 3 year based on specific documentation by veterinarian), DHPP, BV (bordetella, every 6 months or annual based on specific documentation by veterinarian), CIV (canine influenza virus (recommended only). CATS – Rabies (annual or 3 year based on specific documentation by veterinarian), RCP (respiratory-distemper), Feline Leukemia (recommended only). We encourage owners to provide these records several days prior to arrival for verification.
- Owners understand and agree that if their pet(s) become ill or injured, Memorial Pet Lodge, in its sole discretion, may engage the services of a veterinarian and the expenses thereof shall be paid by the owner.
- Owners understand and agree that if their pet(s) are not picked up by the end of the business day for daycare or the end of the agreed boarding stay, Memorial Pet Lodge is authorized to take whatever action is deemed necessary for the continuing care of their pet(s), and Owner agrees to pay for any costs associated with continued care.
- **ADMISSION:** All pets must be in good general health. We reserve the right to deny admittance to any pets lacking proof of vaccinations, and/or pets displaying signs of untreated or potentially contagious conditions, and/or aggressive behavior. Pets needing significant or special care may not be accepted at Memorial Pet Lodge discretion. Puppies are only allowed if they are at least four (4) months of age and are fully vaccinated. **Pets in season/heat will not be accepted for Daycare.**
- Pets from different households will not be boarded in the same suite without written consent of both pet owners.
- Memorial Pet Lodge follows a rigorous program of flea and tick elimination. Upon Boarding or Daycare arrival, any pets arriving with fleas and/or ticks may be treated at the owner's expense or denied admittance at Memorial Pet Lodge's discretion.
- Memorial Pet Lodge reserves the right to charge handling fees for excessively difficult or aggressive pets requiring additional staff and/or additional time in order that we may deliver proper care for your pet. **MEDICATIONS:** All medication supplied by Owners must be clearly labeled with the pet's name, name of medication, dosage, and reason for medication. All medications must be in original prescription container, clearly marked with legible labels. We will only accept the exact dosages required for administration during your pet's stay. Memorial Pet Lodge may refuse to accept pet's with conditions that require medication that Memorial Pet Lodge personnel are not qualified or are uncomfortable in administering (i.e., shots). Memorial Pet Lodge may charge an additional fee for administering medication, depending on the time it takes to administer.
- **FOOD:** Please appropriately label any food you bring for your pet with the pet's name and feeding instructions. Please inform our staff of any dietary restrictions.
- **EMERGENCIES:** In case of emergency we will contact you or your emergency contact. We will contact your Veterinarian or the local 24 hour veterinary emergency hospital if necessary at Memorial Pet Lodge's discretion.
- **BOARDING CHECK-IN/CHECK-OUT:** You are welcome to check-in anytime during our lobby hours. Check-outs can be made Monday through Friday 7:00 am - 11:00 am, Saturday and Sunday Pick Up is by appointment ONLY. After hours check-in/outs are by appointment only at Memorial Pet Lodge's discretion and with applicable fees.



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- **DAYCARE DROP OFF/PICK UP HOURS:** Monday through Friday 7:00 am – 6:00 pm
- **HOLIDAYS:** Memorial Pet Lodge will be closed to the public on the following holidays: Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, and New Year's Day. We will close early on the following days: Thanksgiving Eve, Christmas Eve and New Year's Eve.
- **Absolutely no check-ins or check-outs will be permitted on holidays. The facility will be fully staffed, but the lobby will not be available as we will be focused on caring for your pets. Feel free to check in by phone and ask for photos.**
- **RATES AND SERVICES:** All rates and services are subject to availability and change.
- **PAYMENT:** Owners agree to pay all boarding fees at the time of check-in if they have not paid in advance through the reservation system. Daycare fees are paid at drop off or in advance through reservations or pre-paid membership package. Owners are required to maintain a valid credit card on file or have a pre-paid punch card. Owners understand that all Memorial Pet Lodge pre-paid punch cards and packages are non-refundable.
- **DEPOSIT AND CANCELATION POLICY:** Holiday/Peak season Daycare and boarding reservations require full payment. Cancellations made three weeks in advance of the first day of stay will not incur a charge. If Holiday and Peak season cancellation is made with less than three weeks' notice, Owners will forfeit the full prepaid amount.
- **Photo & Video Release:** Owners agree to allow Memorial Pet Lodge to photograph and video pet(s) while under contracted services. Owners waive all rights to compensation for any images. Memorial Pet Lodge retains all proprietary and licensing rights to any image of pet(s) taken while in the care of Memorial Pet Lodge and such images may be used in any manner chosen by Memorial Pet Lodge.



Prior to Memorial Pet Lodge allowing any pet to stay on the premises, Owners must provide Memorial Pet Lodge with a formal vaccination record from a licensed veterinarian indicating that the vaccinations meet Memorial Pet Lodge requirements. We encourage owners to provide these records several days prior to arrival for verification. The vaccines required are as follows:

DOGS

- Rabies (Annual or 3 year based on specific documentation by veterinarian)
- DHPP (Distemper/Hepatitis/Parvovirus/Parainfluenza)
- Bordetella (6 months or annual based on specific documentation by veterinarian)

CIV (Canine Influenza Virus) is not required but highly recommended.

CATS

- Rabies (Annual or 3 year based on specific documentation by veterinarian)
- RCP (Respiratory-Distemper)

Feline Leukemia is not required but highly recommended.



I, hereby certify that my dog, is in good health and has not been ill with any communicable condition in the last 30 days. I further certify that my dog has not harmed or shown any aggressive or threatening behavior towards any person or any other dog. I have read and understand the following:

1. I understand that I am solely responsible for any harm caused by my dog while my dog is at Memorial Pet Lodge, I hereby release Memorial Pet Lodge of any liability arising from my dog's attendance in daycare and/or overnight care.
2. I further understand and agree that in admitting my dog to day or overnight care, Memorial Pet Lodge's Staff have relied on my representation that my dog is in good health and has not harmed or shown any aggressive or threatening behavior towards any person or any other dog.
3. I further understand and agree that Memorial Pet Lodge and their Staff and Volunteers, will not be liable for any problems that develop, provided reasonable care and precautions are followed, and I hereby release them of liability of any kind whatsoever arising from my dog's attendance at and participation in daycare.
4. I further understand and agree that dogs can sometimes receive minor cuts and scratches at daycare and any problems that develop with my dog will be treated as deemed best by Staff and Volunteers of Memorial Pet Lodge at their sole discretion, and that I assume full financial responsibility for any and all expenses involved.
5. I further understand and agree that, in the event of an emergency, Memorial Pet Lodge Staff will first attempt to contact me, the owner, seconded by an attempt to contact the emergency contact of record. Memorial Pet Lodge may also contact the veterinarian of record directly, or an emergency veterinarian, if it is determined that immediate treatment is necessary. Memorial Pet Lodge's Staff maintain sole discretion, without liability, in emergency matters. I agree to pay for all medical treatments received, including transportation to an emergency veterinary facility, promptly upon picking up my pet.
6. I have received, read, understand, and agree to the payment terms, fees, and policies outlined in the Memorial Pet Lodge Daycare and Boarding General Information which can be found on our website and are fully incorporated herein by reference. Memorial Pet Lodge may charge my credit card on file for all outstanding fees and expenses owed by me. I understand that collection procedures may be initiated for non-payment and that I will be responsible for all associated expenses, including any attorney fees and court costs.
7. I further understand that if my dog is left at Memorial Pet Lodge for a period of 48 hours without contact from me, the owner, my dog will be considered abandoned and necessary steps will be taken to turn the animal over to the proper authorities.
8. I further understand that Memorial Pet Lodge has full permission to use my dog's photographic image in official Memorial Pet Lodge business, including web site, newsletters, social media sites, etc. I understand that these photographic images may be used for news organizations and promotional purposes and I waive any right that I may have to inspect or approve of the way in which the photographic images may be used.
9. I understand that in the event of an emergency (e.g., injured pets, severe weather, broken pipes, natural disaster, fire, etc.), Memorial Pet Lodge will take all measures deemed necessary in its sole and absolute discretion in caring for my pet (including without limitation emergency veterinary care for pets) and I agree to defend, indemnify and hold harmless Memorial Pet Lodge, its respective employees, members, agents and affiliates from all liabilities, claims and expenses, including reasonable attorney's fees, that arise from or relate to such decisions. In the event of such an emergency, I shall immediately reimburse Memorial Pet Lodge for expenses incurred, plus any additional fees or expenses for attending to such an emergency. Furthermore, I understand that I am responsible for providing emergency contact information.

I certify that I have read and understand the policies of Memorial Pet Lodge as set forth on the preceding pages and that I have read and understand the conditions and statements of this agreement.

Pet(s) Name: _____ Parent name: _____

Parent Signature: _____ Date: _____



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I authorize Memorial Pet Lodge to automatically charge the credit card, listed below, as payment for invoices for any and all future Memorial Pet Lodge services. I understand that Memorial Pet Lodge will provide me with an invoice either by US Mail or email disclosing the amount of charges.

Client Information

Name (as it appears on the card) _____

Billing Address _____ City _____ State _____ Zip _____

Contact Number _____ work / cell / home (please circle)

Email Address _____

Credit Card Information

Account Number _____

Expiration Date _____

VCode _____ (3 digit code on back of card)

Visa / MasterCard / Discover (please circle)

**Note: we do not take AMEX*

I understand that this information will be retained on file for any future invoice charges. If you would like to change your credit card information, you will need to submit a new form to our office.

Client Signature _____ Date _____

Printed Name _____

Please return this form with your registration packet.

Questions? email our accounting department at memorialpetlodge@gmail.com or call 281-501-0926.